

Accessibility statement for www.goringparishcouncil.gov.uk

This website is run by Goring on Thames Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website may not be fully accessible:

- The ability to change colours to achieve sufficient contrast – not provided on our website (though we are looking into how to implement this)
- The ability to have the screen read aloud – there are apps that can do this.

We will have a notice on the site to encourage comments and suggestions as to how to meet currently undetermined needs so that we can continuously improve accessibility.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@goringparishcouncil.gov.uk
- call 01491 874444

We'll consider your request and get back to you in seven days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact: The Clerk to the council:

- email - clerk@goringparishcouncil.gov.uk
- call - 01491 874444
- post - Old Jubilee Fire Station, Red Cross Road, Goring, Reading RG8 9HG

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

- call - 01491 874444
- visit - Old Jubilee Fire Station, Red Cross Road, Goring, Reading RG8 9HG
Office hours: Mondays from 2pm to 5pm and on Wednesdays from 10am to 1pm; other times by appointment.

Technical information about this website's accessibility

Goring on Thames Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

How we tested this website

This website was last tested on 30 July 2019. The test was carried out by Goring on Thames Parish Council.

We tested:

- our website platform, available at www.goringparishcouncil.gov.uk

This statement was approved on 14th October 2019. It will be reviewed at least once each year.